

5.4 Up-Arrow Keys and Decimal Point

Each of the four digits in the display is associated with the up-arrow key directly below it. When applicable, the up-arrow key is used to increment the value of that digit, or advance to the next setting.

Each press of up-arrow keys increases digits by 1, up to 9, and then back to 0. Hold down arrow keys for continuous incrementing of digits. With fixed range value parameters, such as on/off parameters, arrow keys scroll up to the maximum value, then back to the minimum value.

When changing a parameter's units, each press of any arrow key will change the unit's LEDs to the next unit selection.

When the display blinks, the new value is stored and takes effect. This will occur when a non-arrow key is pressed or after a 2 second delay since the last key press.

Decimal Point

There are 4 decimal point positions on the LCD display. Each decimal point position is to the right of a digit. The last decimal point position, to the right of the right-most digit, is not displayed, indicating whole numbers with no decimal point.

To set or clear a decimal point, simultaneously press the 2 up-arrow keys under the 2 digits next to the decimal point.

Alternatively, use the left-most up-arrow key / decimal point key (↑/●). Press and hold this key for at least 1 second and wait until the left-most digit scrolls from '9' to '0'. While continuing to hold this key, the decimal point will shift 1 position to the right. After the right-most decimal point position, the decimal point will shift to the first decimal point position. Release the key when the decimal point is in the required position.

5.5 'Diameter' and 'Setup' Key

The 'Diameter' key displays the syringe inside diameter with the 'mm' LED lit. With the pump stopped, use the up-arrow keys to change the diameter setting (see sec. 5.4, Up-Arrow Keys and Decimal Point). The 'mm' LED will blink while the diameter is being changed.

If the 'Diameter' key is pressed and held, 'Setup' mode will be entered. (see sec. 5.10, 'Setup' Key).

5.6 'Rate' Key

The 'Rate' key displays the pumping rate. With the pump stopped, another press of the 'Rate' key will switch between the 'Rate' display and the select rate units mode.

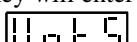
Use the up-arrow keys to change the pumping rate (see sec. 5.4, Up-Arrow Keys and Decimal Point). The rate units will blink while the rate is being changed. If the new pumping rate entered is valid, it takes effect when the display blinks after a 2 second delay or when a non-arrow key is pressed.

See section 9.5, "Syringe Diameters and Rate Limits", for a list of minimum and maximum pumping rates for different syringes. A pumping rate of 0.0 will stop the pump. If the new pumping rate is out of range of the

pumping rate limits for the syringe diameter, the display will show . Pressing any key clears the message and returns to the previous pumping rate.

5.6.1 Pumping Rate Units

The pumping rate units can only be changed when the Pump is stopped. When displaying the pumping rate, a momentary press of the 'Rate' key will enter Rate Units Change mode. The 2 LEDs representing the units will

blink and the display will show: .

Each press of any up-arrow key selects the next rate units, as indicated by the blinking units LEDs. When the required rate units are blinking, press any non-arrow key or wait 2 seconds. The display will blink, indicating the rate units are stored in memory.

5.7 'Volume' Key

The 'Volume' key displays the "Volume Dispensed". The 'Volume Dispensed' LED and the current volume units LED will be lit. The units of the volume are set according to the syringe diameter, but can be changed.

5.7.1 Clearing "Volume Dispensed"

With the pump stopped and displaying the "Volume Dispensed", pressing and holding any up-arrow key for one second will reset the dispensed volume to 0.000.

5.7.2 Changing Volume Dispensed Units

With the “Volume Dispensed” 0.000 displayed, press any up-arrow key to enter “Set Volume Units” mode.

The display will show:  and the Volume units LED will blink. Press any up-arrow key to toggle the volume units between ‘mL’ and ‘µL’ while the units LED is blinking.

5.8 Reverse Purge Key

The direction key, ‘’, is used to un-jam the pusher block after an over infusion, making it difficult to release the nut block. Press and hold the direction key for at least 1 second to reverse purge the pump until the pusher block is released. Release this key to stop the pump. While this key is held, the display will show:



The Withdraw and Pumping LED’s will be lit during the reverse purge.

5.9 ‘Start’/‘Stop’ Key

The ‘Start/Stop’ key starts or stops the Pump’s operation. Pressing this key switches between Pumping and the Pump stopped. The ‘Pumping’ LED will indicate that the Pump is pumping.

Purge Mode: Purge begins after this key is held for one second, and continues until the key is released,

stopping the pump. While purging, the display will show: 

5.10 ‘Setup’ Key

The secondary function of the ‘Diameter’ key is ‘Setup’. While the Pump is stopped, press and hold the

‘Diameter’ key until the setup configuration parameter, “Power Failure Mode”, is displayed: 

The display will consecutively display, for about 2 seconds, each Setup Configuration parameter and its current setting. Pressing any non-arrow key will immediately advance to the next Setup Configuration parameter, if any.

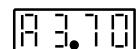
Press an arrow key under the parameter’s value to change the value. To store the new value, press any non-arrow key or wait 2 seconds. If the parameter value differs from its previous value, the display will blink and the new value will be stored and takes effect immediately.

The next parameter, if any, will then be displayed. After the last parameter, the display reverts back to the syringe diameter. See section 7, Setup Configuration for a complete description of the Setup Configurations.

5.11 Special Power-Up Functions

The following special functions are accessed by pressing the specified key, while turning on power to the pump. Then press any key to return to the normal display.

5.11.1 Firmware Version Display



Display the pump’s firmware version: Left-Most Up-Arrow Key (). Display will show, or similar:

5.11.2 Reset Pumping Parameters

Reset pump’s setup parameters: Right-Most Up-Arrow key (). Display will show: 

With pumps having as many complex features as the NE-1000 series, it is easy for a novice user experimenting with the pump’s setup to get the pump into a ‘weird’ state. Performing this reset function will bring the pump out of a ‘weird’ state.

5.12 Error and Status Messages



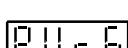
Value entered is ‘Out Of Range’ of the pump’s operational limits. Verify that the pumping rate and/or the syringe inside diameter setting are correct.



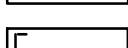
 Key pressed is not currently applicable.



Indicates pumping rate or volume units change mode. The units LED’s will also be blinking. Press any up-arrow key to change the units.



Indicates that the pump is purging. Displayed while holding down the ‘Start/Stop’ key.



Indicates a reverse purge. Displayed while holding down the direction key.

6. Operation



Before the pump can be operated, the pumping data must be setup. The syringe inside diameter and a non-zero pumping rate needs to be set. The operation of the pump can then be started by pressing the “Start / Stop” key.

6.1 Syringe Inside Diameter

The syringe inside diameter can only be set while the Pump is stopped. Use the up-arrow keys to set the diameter value. While the diameter value is being set, the ‘mm’ LED will blink. The new diameter value is stored after pressing any non-arrow key, or after a 2 second delay.

Valid syringe diameters are from 0.1 mm to 50.0 mm. If the diameter is out of this range, the display will

show **□ □ □**. Pressing any key restores the diameter display to its previous value. Changing the syringe diameter **will not zero the pumping rate**. Section 9.5, “Syringe Diameters and Rate Limits”, is a representative list, for reference, of syringe diameters for various syringe manufacturers and syringe sizes.

6.1.1 Volume Units: Default and How to Change

The units of the accumulated infusion volume is set according to the syringe diameter setting. If the default volume units are changed (see next section), the selected volume units will remain in effect until a reset function is performed.

From 0.1 to 14.0 mm

Syringes smaller than 10 mL:

Volume units are ‘ μ L’

From 14.01 to 50.0 mm

Syringes greater than or equal to 10 mL:

Volume units are ‘mL’

Changing Volume Units

The volume units used for the accumulated volume can be changed to either ‘mL’ or ‘ μ L’. Volume units can only be changed when the pump is stopped.

Display the “Volume Dispensed” by pressing the “Volume” key. The current volume units and the “Dispensed” LED will be lit.

Set the Volume Dispensed to 0.000 if it is not zero: Press and hold any up-arrow key until the Volume

Dispensed is set to 0.000. Then, pressing any up-arrow key will change the display to **Unit S** and the current volume units will blink.

Now, press any up-arrow key to switch the volume units between ‘mL’ and ‘ μ L’. Press any non-arrow key or wait 2 seconds to enter the new volume units. The display will blink when entered. The selected volume units will remain in effect and override the default volume units. Changing the diameter will no longer change the volume units. Performing a system reset will cancel the override and allow the volume units to change to the default volume units when setting the syringe diameter.

6.2 Operating the Pump

When the “Start/Stop” key is pressed, the Pump will begin pumping, and the ‘Pumping’ LED will be lit. The pump will pump continuously at the set pumping rate until stopped.

Either the pumping rate, “Volume Dispensed”, or syringe diameter can be displayed while pumping. Press the relevant key to change the display. The pumping rate can be changed while pumping.

Warning: The NE-300 does not have stall detection. The pump must be stopped manually when the syringe is empty or if the motor force is exceeded. The white drive nut block can be damaged when the pump is operating while the motor cannot turn. This will void the warranty and replacement of the drive nut block will not be covered.

6.3 Purging

To purge the syringe, with the Pump stopped, press and hold the “Start/Stop” key. The Pump will start pumping, then, after one second, the Pump will pump at its top speed. Purging will continue until the

“Start/Stop” key is released, stopping the pump. While purging the display will show: **P Ur 6**.

Press and hold the direction key, **➡⬅**, to perform a reverse purge. The display will show: **[- - -]**

6.4 Changing the Pumping Rate While Pumping

To change the pumping rate, display the pumping rate, and then use the up-arrow keys. The rate units will blink while the rate is being changed. Rate units cannot be changed while pumping.

The new rate is stored after a 2 second delay or by pressing a non-arrow key. If the new rate is within the operating range of the pump, the display will blink and the new rate will be stored in memory and the pump will begin pumping at the new rate. If the new rate is out of the operating range of the pump, the display will

show . Pressing any key clears the message and restores the previous rate.

6.5 Volume Dispensed

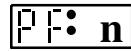
The accumulated Volume Dispensed can be displayed at any time by pressing the Volume key. The display will show the total accumulated volume pumped with the 'mL' or 'µL' LED lit and the 'Dispensed' LED lit. Volume is computed based upon the syringe inside diameter setting.

The "Volume Dispensed" accumulation is **reset to 0** when:

- A) With the pump stopped, pressing and holding any up-arrow key while displaying the volume.
- B) The syringe diameter is changed.
- C) The accumulated Volume Dispensed rolls over from 9999 to 0.
- D) The pump is powered on.

7. Setup Configuration

To change or view the setup configuration, the Pump must be stopped. Press and hold the 'Diameter'/'Setup' key until the first parameter is displayed. After 2 seconds, or when any non-arrow key is pressed, the next parameter will be displayed. (See sec. 5.10, 'Setup' Key). Pressing an arrow key under a value will change the parameter. The following will be displayed:

 **P F: n**

Power Failure Mode. Where 'n' is the current setting: '0' = Disabled, '1' = Enabled.

When enabled, if the Pump was pumping when power to the pump was disrupted, the Pump will automatically start pumping when power is reconnected to the pump. The accumulated volume will be reset to 0. Pressing any key on the keypad while powering up the pump will stop the Pump from starting in Power Failure Mode.

 **L N: n**

Low Noise Mode. Where 'n' is the current setting: '0' = Disabled, '1' = Enabled.

A side effect of the NE-300's high precision micro-stepped motor driver are high frequency tones at very low pumping speeds. This mode minimizes the tones by reducing the micro-stepping, increasing pulsations.

8. Rear of Pump

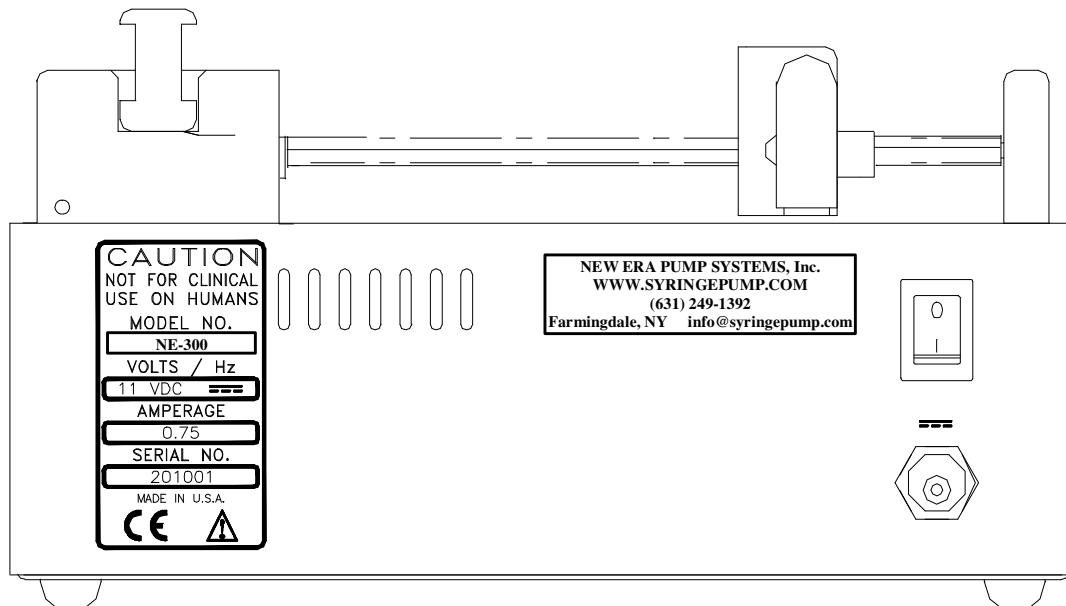


Figure 2: Rear of Pump

9. Appendix

9.1 Accessories

9.1.1 Syringes and Plumbing Supplies

See www.SyringePump.com for an assortment of syringes and plumbing supplies

9.1.2 Syringe Heater

See www.SyringeHeater.com for details.

Flexible heating pads that wraps around the syringe. Thermo-Kinetic Heat Clamping controller will heat a syringe to a set temperature up to 100 C.

9.1.3 Firmware and Hardware Upgrade

Contact your dealer about upgrading your pump with other features from the NE-1000 Programmable Syringe Pump Series. See www.SyringePump.com

9.2 Troubleshooting and Maintenance

Maintenance: Periodically, a small amount of all-purpose oil should be applied to the guide rods and lead screw.

The mechanism should be kept clean to prevent impeded operation. No other special maintenance or calibrations are needed

Pusher block makes a snap or click sound when the pump is started: This is a normal condition. When the pusher block is manually moved, the drive-nut may not have been fully engaged on the drive screw. The sound heard is the drive-nut engaging on the drive screw.

9.3 Specifications

Mechanical & Electrical

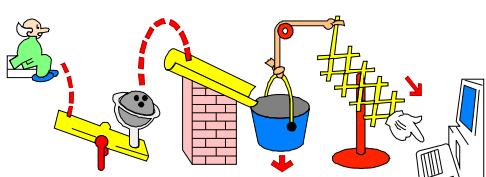
| | |
|-----------------------------|---|
| Syringe sizes: | Up to 60 mL. 140 mL partially filled. |
| Number of syringes: | 1 |
| Motor type: | Step motor |
| Motor steps per revolution: | 400 |
| Micro-stepping: | 1/8 to 1/2 depending on motor speed |
| Advance per step: | 0.2126 μ m to 0.8504 μ m depending on motor speed |
| Motor to drive screw ratio: | 15/28 |
| Drive screw pitch: | 20 revolutions/” |
| Power connector: | 2.1 mm, center positive, DC |
| Voltage at power connector: | 12V DC |
| Amperage: | 750 mA maximum |
| Power supply type: | External wall adapter, country and power source specific |
| Power supply output rating: | 12V DC, 1000 mA regulated |
| Dimensions: | 8 3/4" x 5 3/4" x 4 1/2" (L x W x H) (22.86 cm x 14.605 cm x 11.43 cm) |
| Weight: | 3.6 lbs. (1.63 kg) |

Operational

| | |
|-----------------|---|
| Accuracy | Within +/- 1% over length of syringe, exclusive of syringe variations. |
| Reproducibility | +/- 0.1% |

| | |
|--------------------------------|--|
| Maximum speed: | 3.7742 cm/min |
| Minimum speed: | 0.004205 cm/hr |
| Maximum pumping rate: | 1257 mL/hr with a B-D 60 mL syringe |
| Minimum pumping rate: | 0.73 μ L /hr with a B-D 1 mL syringe |
| Maximum force: | 35 lbs. at minimum speed, 18 lbs. at maximum speed |
| Syringe inside diameter range: | 0.100 to 50.00 mm |

9.4 Custom Applications



For specialized and OEM applications, contact your dealer or New Era Pump Systems Inc. Custom modifications can be made to the mechanics or the firmware.

9.5 Syringe Diameters and Rate Limits

| Syringe Manufacturer (all names ™) | Syringe (mL) | Inside Diameter (mm) | Maximum Rate (mL/hr) | Minimum Rate (µL/hr) | Maximum Rate (mL/min) | | | |
|------------------------------------|--------------|----------------------|----------------------|----------------------|-----------------------|----------------------|----------------------|----------------------|
| B-D | 1 | 4.699 | 39.27 | 0.73 | 0.654 | | | |
| | 3 | 8.585 | 131 | 2.434 | 2.184 | | | |
| | 5 | 11.99 | 255.6 | 4.748 | 4.261 | | | |
| | 10 | 14.43 | 370.3 | 6.876 | 6.172 | | | |
| | 20 | 19.05 | 645.4 | 11.99 | 10.75 | | | |
| | 30 | 21.59 | 829 | 15.4 | 13.81 | | | |
| | 60 | 26.59 | 1257 | 23.35 | 20.95 | | | |
| HSW Norm-Ject | 1 | 4.69 | 39.11 | 0.727 | 0.651 | | | |
| | 3 | 9.65 | 165.6 | 3.076 | 2.76 | | | |
| | 5 | 12.45 | 275.6 | 5.119 | 4.594 | | | |
| | 10 | 15.9 | 449.6 | 8.349 | 7.493 | | | |
| | 20 | 20.05 | 714.9 | 13.28 | 11.91 | | | |
| | 30 | 22.9 | 932.6 | 17.32 | 15.54 | | | |
| | 50 | 29.2 | 1516 | 28.16 | 25.27 | | | |
| Monoject | 1 | 5.74 | 58.59 | 1.088 | 0.976 | | | |
| | 3 | 8.941 | 142.1 | 2.64 | 2.369 | | | |
| | 6 | 12.7 | 286.8 | 5.326 | 4.78 | | | |
| | 12 | 15.72 | 439.4 | 8.161 | 7.324 | | | |
| | 20 | 20.12 | 719.9 | 13.37 | 11.99 | | | |
| | 35 | 23.52 | 983.8 | 18.27 | 16.39 | | | |
| | 60 | 26.64 | 1262 | 23.44 | 21.03 | | | |
| Terumo | 1 | 4.7 | 39.28 | 0.73 | 0.654 | | | |
| | 3 | 8.95 | 142.4 | 2.646 | 2.374 | | | |
| | 5 | 13 | 300.5 | 5.581 | 5.009 | | | |
| | 10 | 15.8 | 443.9 | 8.244 | 7.399 | | | |
| | 20 | 20.15 | 722.1 | 13.41 | 12.03 | | | |
| | 30 | 23.1 | 949 | 17.63 | 15.81 | | | |
| | 60 | 29.7 | 1568 | 29.13 | 26.14 | | | |
| Poulten & Graf (Glass) | 1 | 6.7 | 79.83 | 1.483 | 1.33 | | | |
| | 2 | 8.91 | 141.1 | 2.622 | 2.353 | | | |
| | 3 | 9.06 | 145.9 | 2.711 | 2.433 | | | |
| | 5 | 11.75 | 245.5 | 4.559 | 4.092 | | | |
| | 10 | 14.67 | 382.7 | 7.107 | 6.379 | | | |
| | 20 | 19.62 | 684.6 | 12.72 | 11.41 | | | |
| | 30 | 22.69 | 915.6 | 17.01 | 15.26 | | | |
| Steel Syringes | 50 | 26.96 | 1292 | 24.01 | 21.54 | | | |
| | 1 | 9.538 | 161.7 | 3.005 | 2.696 | | | |
| | 3 | 9.538 | 161.7 | 3.005 | 2.696 | | | |
| | 5 | 12.7 | 286.8 | 5.326 | 4.78 | | | |
| | 8 | 9.538 | 161.7 | 3.005 | 2.696 | | | |
| | 20 | 19.13 | 650.8 | 12.09 | 10.84 | | | |
| | 50 | 28.6 | 1454 | 27.01 | 24.24 | | | |
| SGE (gas tight) | Syringe (µL) | Inside Diameter (mm) | Maximum Rate (µL/hr) | Minimum Rate (µL/hr) | Syringe (mL) | Inside Diameter (mm) | Maximum Rate (mL/hr) | Minimum Rate (µL/hr) |
| | 5 | 0.343 | 209.2 | 0.004 | 0.25 | 2.303 | 9.432 | 0.176 |
| | 10 | 0.485 | 418.3 | 0.008 | 0.5 | 3.257 | 18.86 | 0.351 |
| | 25 | 0.728 | 942.5 | 0.018 | 1 | 4.606 | 37.73 | 0.701 |
| | 50 | 1.03 | 1886 | 0.036 | 2.5 | 7.284 | 94.36 | 1.752 |
| Hamilton Microliter | 100 | 1.457 | 3775 | 0.071 | 5 | 10.3 | 188.6 | 3.504 |
| | 0.5 | 0.103 | 18.86 | 0.001 | 10 | 14.57 | 377.5 | 7.01 |
| | 1 | 0.146 | 37.91 | 0.001 | 25 | 23.03 | 943.2 | 17.52 |
| | 2 | 0.206 | 75.47 | 0.002 | 50 | 27.5 | 1344 | 24.98 |
| | 5 | 0.326 | 189 | 0.004 | 100 | 34.99 | 2177 | 40.43 |